GLIDE

FREQUENTLY ASKED QUESTIONS

What are the benefits of Glide Forms versus PDF forms or DocuSign?
1. Ensure all required questions are answered
2. Ensure all answers are neatly typed and legible
3. Easily add overflow text and addendums for lengthy explanations
4. Attach images and documents directly to each form
5. See contextual help and definitions for difficult questions
6. Easily update responses when new information arises
7. Navigate step-by-step through each form instead of completing a dense PDF
8. Monitor client progress as they complete each form

How much does Glide Forms cost?
As a member of our Association, you will receive unlimited access to Glide Forms for California disclosure documents 100% free of charge. Simply register at www.glide.com/forms and link your zipLogix® account to gain access. Brokerage-level features are available for an additional charge.

Is Glide Forms private and secure?
Yes, Glide Forms uses bank-level SSL encryption and complies with industry best-practices for password management and document security. Client data is handled in accordance with the Glide Privacy Policy and Terms of Use available at https://app.glide.com/tos.pdf.

I like to sit down with my client in person to complete disclosures. Can I still use Glide Forms?
Yes, absolutely. Glide still offers your clients many benefits for in-person completion including the ability to type responses, attach files, flag questions for review and easily update responses later. Contact support@glide.com for access to your own agent URL you can use to initiate the Glide Forms experience for your client on your own device if needed.

What brokerage-level features are available?
Glide is currently developing several brokerage-level features, such as monitoring and reporting, default settings for flagged questions and contextual help. These features are available to managing brokers for an additional fee. Contact hello@glide.com or visit www.glide.com/forms.

How does Glide Forms work with zipLogix®?
Once your client has completed their disclosure forms, you will be asked to authenticate in order to link your zipLogix® and Glide accounts. Once your accounts have been linked, completed PDF documents will be available to you both inside zipForm® and inside your Glide account. You will only need to link your account one time, making it quick and easy to get completed disclosure documents into your zipForm® account.

What forms are available through Glide Forms?
Glide currently supports the following association forms:
- Buyer's Affidavit (FIRPTA Compliance) – Form AB
- Seller's Affidavit of Nonforeign Status and/or California Withholding Exemption – Form AS
- Agent Visual Inspection Disclosure – Form AVID
- Buyer's Inspection Elections – Form BIE
- Exempt Seller Disclosure – Form ESD
- Seller Property Questionnaire – Form SPQ
- Lead-Based Paint and Lead-Based Paint Hazards Disclosure= FLD
- Real Estate Transfer Disclosure Statement – Form TDS
- Seller Vacant Land Questionnaire – Form VLQ
- Manufactured Home and Mobile Home Transfer Disclosure Statement – Form MHTDS

Additional local association and brokerage-level forms may be added in future. Contact hello@glide.com to request access to additional forms.

How do I access Glide Forms?
You can access Glide by registering at glide.com or via the partners section of your zipLogix account.

Is Glide available to provide me with a demo?
Glide hosts regular webinars and private demonstrations. Contact hello@glide.com to request more information.

Who do I contact when I need help?
You can email Glide support at support@glide.com.